

Paper Code : 21315

F-415

B. C. A. (Third Semester) EXAMINATION, 2017-18

(New Course)

Paper No. BCA—305—N

ORGANISATIONAL BEHAVIOUR

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt any five questions. All questions carry equal marks.

1. (a) Define Organizational Behaviour and discuss its relationship with other fields.
(b) "OB is a scientific study of human behaviour." Comment.
2. (a) Briefly explain the contribution of Elton Mayo in developing foundation of OB.
(b) Discuss the contribution of Carl Jung in personality development and understanding.
3. (a) "Attitudes are fragile." Comment.
(b) Explain the learning theory given by B. F. Skinner.

4. (a) Explain how perception are created and distorted.
(b) Discuss the need hierarchy theory given by Maslow.
5. (a) Define Leadership. Discuss the features of various leadership styles known to you.
(b) Discuss in brief situational theories of leadership.
6. (a) Differentiate between formal and informal groups.
(b) Explain the stages of group development.
7. (a) Explain the techniques of group decision making.
(b) Explain how "Group Think" is a limitation of group decision making.
8. (a) What makes a group cohesive ? How is group cohesiveness related to group productivity ?
(b) What is functional and dysfunctional aspect of conflict ?
9. (a) How can we classify conflicts ?
(b) What are conflict resolution strategies ?
10. (a) Differentiate between power and authority. Discuss various sources of power.
(b) Differentiate between power and politics ? Write a note on dysfunctional uses of power and politics.